

Training Service and Support Plan

What Does a \$99.00 Monthly Service and Support Plan Get You?

- **1.5 hour training courses:**
 - We offer many popular leadership and employee training courses
 - High impact delivery by Subject Matter Experts using coaching and facilitation skills simultaneously
 - Build a leadership or professional development program
 - Participant materials include a **WorkTip™** tool card
 - 3 hole drilled, Full color, Laminated
 - Practical tips and action steps
 - E-certificate of completion
 - End of Course Surveys and Report
- **Onsite (California Only) or Online Training:**
 - 10 participants @ \$20/participant or \$200 minimum
 - Plus usual and customary travel, classroom, and materials expenses
- **Discounted Training Consultation Services @ \$30-\$50/hr:**
 - Planning and Assessment
 - Customized Design, Development, or Delivery
 - Measurement and Evaluation
 - Coaching and Consultation
 - Training Audits
 - Identify process efficiencies
 - Cost savings
 - Revenue generating opportunities
 - Recommend tools or resources
- **Free Training Hotline and Dedicated Training Consultant:**
 - Discuss your training options and needs as an initial consultation or just to have a quick question answered.
- **Access to public speakers for panels, keynote, or conference breakout sessions at reduced service rates**



(Sample Tool Card)

Popular Courses

Our highly motivational and engaging learning professionals deliver exciting **Power-Train** workshops supported by tools that employees quickly understand and use on the job:

Leaders will learn and apply proven skills:

1. Coaching employees
2. Communicating for Results
3. Legal and Talent-Based Interviewing
4. Delegating Strategic Work
5. Motivating Employee Performance
6. Recognizing and Rewarding Performers (On a Budget)
7. Employee Discipline 2.0

Everyone will learn to apply these proven skills:

8. Communicating for Results
9. Dealing with Difficult People
10. Effective Meeting Skills
11. Leveraging Diversity
12. Essential Time Management
13. Customer Care

More Courses Are Available

We offer more courses and the options for tailoring existing courses/programs using your discounted training consultation services!

Contact Us

We'd love to help you pay less for training during these tough economic times. You may email us at sales@skilltree.net or complete a [contact page](#) at our website.

Website: www.skilltree.net • Email: sales@skilltree.net
• Phone: 1-916-690-7180 • Fax: 1-866-466-8593

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SKILLTREE

Training & Documentation



Monthly Payment Plan Terms and Conditions:

- All monthly payments are due the 1st of each month. All other service or product payments are due Net 30. We allow a 7 day payment grace period before a monthly 1.5% service charge accrues for overdue and uncollected balances beyond the invoice due date. We do accept checks and credit card payments.
- All accounts must be current before any offset or discount can be applied
- **A monthly payment will automatically offset total balances owed in excess of \$1000, under the following conditions:**
 - ✓ Usual and customary travel expenses are not included in the offset calculation
 - ✓ Monthly payment offsets can only be used once per month
 - ✓ Does not apply to previously offset and/or carried over balances due to unpaid balances
- Monthly program cancellation requires a 30 day written notice from either party
- A 7 day notice is required for all training (onsite/offsite) cancellation, before a 25% cancellation fee is charged by SkillTree.

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